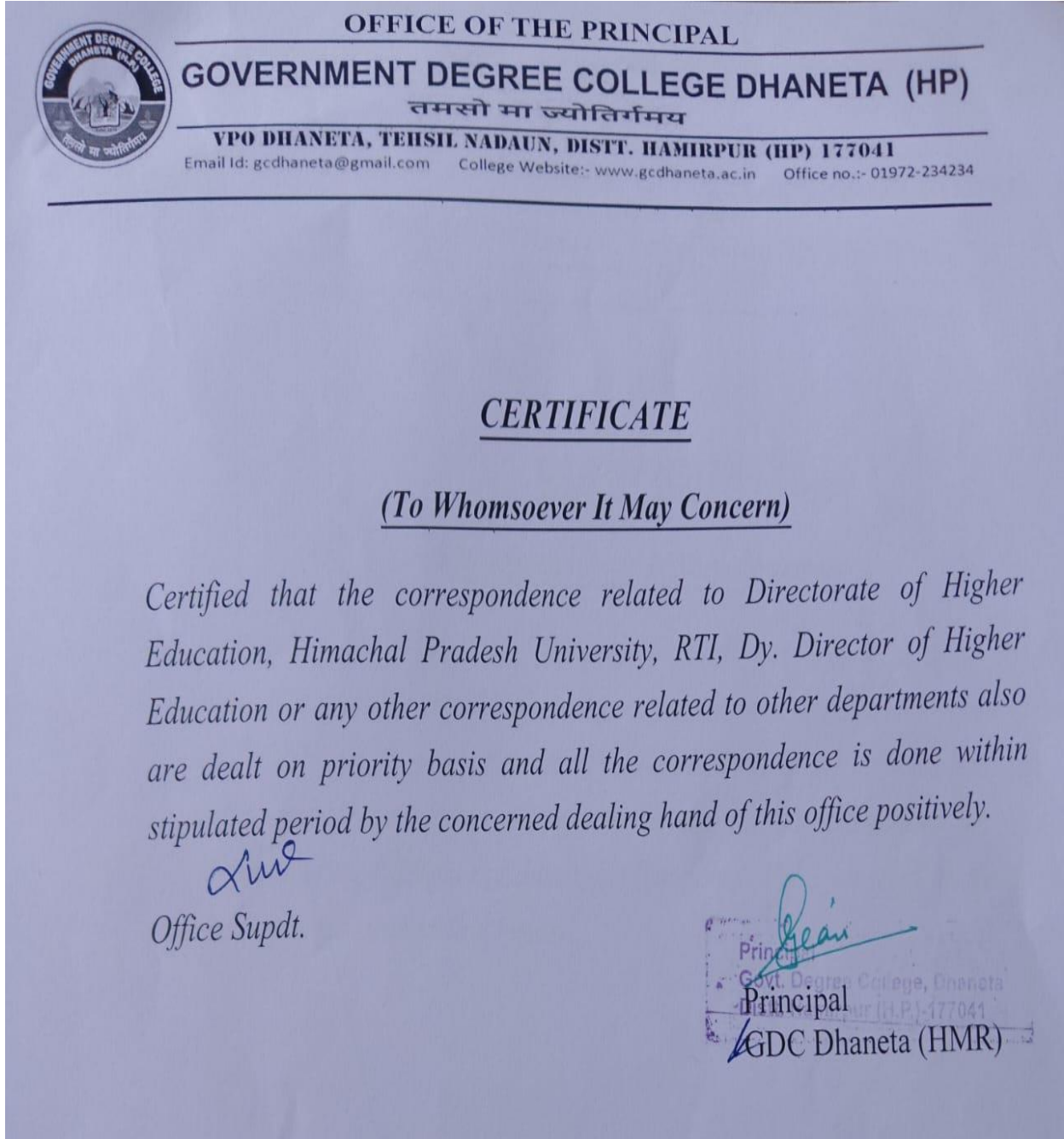


4.9 Prompt response to official correspondence

Official correspondence to HPU, RTI, Directorate of Higher education or any others dealt with in time. Documentary proof given as under:



Certificate of prompt response to official correspondence